



Quality Policy

Al Khayyat Contracting and Trading (KCT) has a vision – to become the regions contractor of choice in terms of meeting the needs and expectations of its clients, subcontractors, suppliers, public and employees.

KCT recognizes that Quality is an integral part of business performance and we are committed to achieving continual and sustained improvement through the setting and publishing of objectives and targets whilst complying with legal and regulatory requirements as a minimum.

KCT subscribes to sound principles and values in order to govern quality activities. Through the adoption of an Integrated Management System we will actively pursue continuous improvement and development adhering to our values that are inherent to the way we do business.

KCT's defining values are:

People:

We strive to have people practices that make KCT an employer of choice, and respect the traditional rights of all the stakeholders.

Excellence:

Excellence is defined as our ability to deliver the quality and value in the products and services we offer.

Transformation:

We will focus on meeting our obligations as per the laws and more importantly, create a culture that ensures long term sustainability of the organisation and all stakeholders.

Customer Focus:

We will utilise our multi- disciplinary experience and expertise to develop, package and deliver the customer focused products and services.

Innovation:

We will continuously seek and develop new and improved ways to deliver our product and services to ensure we are more efficient and effective - thus achieving the KCT objectives.

Performance:

Our individual and business unit performance will be aligned to deliver stakeholder value and growth. We will do this by being customer-centric in our approach.

The Board of Directors of Al Khayyat Contracting and Trading fully endorse this Policy. They will ensure that a documented Integrated Management System is maintained, containing the arrangements and organizational details of how these requirements will be achieved. The Board will ensure that the Management System is periodically reviewed to ensure it remains legally compliant, achievable, relevant and credible.

Continual improvement will be achieved by effective implementation of the above. Everyone working for Al Khayyat Contracting and Trading is required to support and promote this Policy and comply with the requirements and duties contained in the Integrated Management System."


Moutaz Al Khayyat
Chief Executive Officer

Revision 00

Date: 01/12/12